

# TECHNOLOGY @ DUQUESNE



Greetings Students,

Welcome to the spring semester! [Computing and Technology Services \(CTS\)](#) is here to provide you with a broad range of technology resources, software and support services. In this message, you'll find tech tips and information to help you achieve your **bigger goals** at Duquesne!



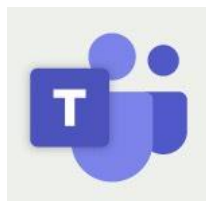
## CONNECTING TO CAMPUS WI-FI

There are three wireless networks available on campus:

- **DuqNet:** Duquesne University's high-speed, secure wireless network. Sign in using your MultiPass username and password to connect to DuqNet.
- **DuqNet IoT:** Students living on campus can register up to four gaming and streaming devices for use on DuqNet IoT.
- **eduroam:** Is a friend from another university visiting you? If their university participates in eduroam, they can sign into Duquesne's eduroam network using their university email address and password.



## SOFTWARE @ DUQUESNE



### [Connect With Peers Using Microsoft Teams](#)

[Download Teams and start chatting, meeting and collaborating with classmates today!](#)



### [Access Your Files on the Go](#)

[Store files in your Box account and access them on your devices with Box Drive.](#)



### [Download Microsoft Office for FREE](#)

[Download Word, PowerPoint, Excel, OneDrive and more on five personal devices for free!](#)



### [Meet Whenever, Wherever](#)

[Start a Zoom meeting to collaborate with classmates and peers.](#)



## BE SAFE IN CYBERSPACE

Be on the lookout for suspicious emails that ask you:

- For personal information
- To click a link
- To open an attachment
- To apply for a part-time job
- For wire transfers
- To purchase gift cards.

Cybercriminals use these messages to trick you into sharing personal information with them that they can use to compromise your account. If you receive a suspicious email, forward it to [help@duq.edu](mailto:help@duq.edu).



## TECH BYTES & TIPS

- **Computer labs:** CTS offers nine campus computer labs, including the recently updated Fisher 435 Learning Lab and Union 112 Collaboration Commons, equipped with printers and core software titles. You can also access a virtual computer lab environment using [DOVE](#) (Duquesne Online Virtual Environment).

- **Printing:** Each year, you receive a personal printing balance of \$90 that can be used to print to the public printers located across campus. Use [Lab Print](#) to submit a print job from a lab computer or personal device, visit the selected printing station and scan a QR code to release your print job.
- **IT support services:** The IT Service Desk provides technical support to the campus community via [phone](#), [email](#), [online chat](#), and the [Duquesne Computer Store](#) offers computer repairs and academic pricing.
- **We're hiring!:** If you enjoy helping people and working with technology, then we have the job for you! [Apply online](#) for open positions with our IT Service Desk, Computer Store, IT Communications, Computer Labs, End Point Computing and Networking teams.

## Follow Us Online!



### IT Service Desk

2nd Floor Student Union

412.396.4357 (HELP)

[help@duq.edu](mailto:help@duq.edu)

Duquesne University

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